

Unlock your
electrical inspiration



OUR SUBSCRIPTION SERVICE

Founded in 1987, Trace Software International headquartered in France, develops business solutions for electrical engineering professionals and has acquired a dual expertise in electrical calculations and electrical design to address these key markets:

- Automation
- Energy distribution
- Electrical installations (LV, MV, HV, PV and outdoor lighting).

Our mission is to develop solutions to meet the needs of electrical engineers but also to anticipate future needs and offer innovative solutions. Trace Software International has worldwide scope and locations with teams based in US, France, Spain, China and Brazil.

Trace Software International belongs to Trace Group with its sister company TraceParts, a world-leading digital engineering 3D content company. TraceParts' electronic catalogs with their +100 million CAD models are also available to our products' users.

Our range of products comes with a subscription service available in 3 different levels (Silver / Gold / Platinum) and including a wide range of services such as trainings, updates, technical support, technical webinars, consulting services, ...



SUBSCRIPTION SERVICE

Subscription service is the easiest way to keep updated your Trace Software International (TSI) software solutions as well as allow you to increase your competitiveness during electrical process design.

According to the subscription level, users can get important and exclusive benefits, associated to the contract, that will help to increase the performance of the license, as knowledge pills (webinars), special discounts over complementary services and products or access to exclusive content (through elecworks Content Portal (eCP) for Elecworks or automatic shared catalogs for Solar Calc).

Subscription contract guarantees peace of mind with a long-term customized follow-up. It optimizes the cost of ownership for your software.



	Silver	Gold	Platinum
Elec Calc	●	●	N/A
Solar Calc	●	●	N/A
Elecworks 20/40	●	●	N/A
Elecworks	N/A	●	●
Elecworks Onboard	N/A	●	●
Elecworks Facility (ew + ec)	N/A	N/A	●
Free updates	●	●	●
Training Courses	5% discount	10% discount	15% discount
Knowledge Pills ⁽¹⁾	1 free Class B	1 free Class B 1 free Class A	●
elecworks Content Portal ⁽²⁾	●	●	●
Catalog updates for Elec Calc	●	●	●
Solar Calc shared catalog ⁽⁵⁾	●	●	●
Technical Support	●	●	●
Time response	3 working days	2 working days	1 working day
Consulting services ⁽³⁾	N/A	N/A	1/2-day
Fidelity card ⁽⁴⁾	N/A	●	●
TraceParts 3D Catalogs & TraceParts Enterprise	N/A	5% discount	10% discount

(1) Training webinars (specific content, Basic or Advanced) per quarter. Access to recorded webinars.

(2) eContent Portal (eCP) for Elecworks, access to catalogs' updates for Elec Calc, shared catalogs for Solar Calc). elecworks Content Portal: each version will have access to specific content based on its features (Platinum subscriptions will have full access).

(3) Total days per year. Travel expenses excluded. Basic Training course required.

(4) Discounts in complementary products.

(5) Only for Solar Calc's Customers

* Subscription services are associated per contract.

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